

Agenda

Adult Care and Well Being Overview and Scrutiny Panel

Friday, 14 January 2022, 10.00 am
County Hall, Worcester

All County Councillors are invited to attend and participate

This document can be provided in alternative formats such as Large Print, an audio recording or Braille; it can also be emailed as a Microsoft Word attachment. Please contact Scrutiny on telephone number 01905 844965 or by emailing scrutiny@worcestershire.gov.uk

DISCLOSING INTERESTS

There are now 2 types of interests:
'Disclosable pecuniary interests' and **'other disclosable interests'**

WHAT IS A 'DISCLOSABLE PECUNIARY INTEREST' (DPI)?

- Any **employment**, office, trade or vocation carried on for profit or gain
- **Sponsorship** by a 3rd party of your member or election expenses
- Any **contract** for goods, services or works between the Council and you, a firm where you are a partner/director, or company in which you hold shares
- Interests in **land** in Worcestershire (including licence to occupy for a month or longer)
- **Shares** etc (with either a total nominal value above £25,000 or 1% of the total issued share capital) in companies with a place of business or land in Worcestershire.

NB Your DPIs include the interests of your spouse/partner as well as you

WHAT MUST I DO WITH A DPI?

- **Register** it within 28 days and
- **Declare** it where you have a DPI in a matter at a particular meeting
 - you must **not participate** and you **must withdraw**.

NB It is a criminal offence to participate in matters in which you have a DPI

WHAT ABOUT 'OTHER DISCLOSABLE INTERESTS'?

- No need to register them but
- You must **declare** them at a particular meeting where:
You/your family/person or body with whom you are associated have
a **pecuniary interest** in or **close connection** with the matter under discussion.

WHAT ABOUT MEMBERSHIP OF ANOTHER AUTHORITY OR PUBLIC BODY?

You will not normally even need to declare this as an interest. The only exception is where the conflict of interest is so significant it is seen as likely to prejudice your judgement of the public interest.

DO I HAVE TO WITHDRAW IF I HAVE A DISCLOSABLE INTEREST WHICH ISN'T A DPI?

Not normally. You must withdraw only if it:

- affects your **pecuniary interests** OR
relates to a **planning or regulatory** matter
- **AND** it is seen as likely to **prejudice your judgement** of the public interest.

DON'T FORGET

- If you have a disclosable interest at a meeting you must **disclose both its existence and nature** – 'as noted/recorded' is insufficient
- **Declarations must relate to specific business** on the agenda
 - General scattergun declarations are not needed and achieve little
- Breaches of most of the **DPI provisions** are now **criminal offences** which may be referred to the police which can on conviction by a court lead to fines up to £5,000 and disqualification up to 5 years
- Formal **dispensation** in respect of interests can be sought in appropriate cases.

Adult Care and Well Being Overview and Scrutiny Panel

Friday, 14 January 2022, 10.00 am, County Hall, Worcester

Membership

Councillors:

Cllr Shirley Webb (Chairman), Cllr Jo Monk (Vice Chairman), Cllr David Chambers, Cllr Lynn Denham, Cllr Paul Harrison, Cllr Matt Jenkins, Cllr Adrian Kriss, Cllr James Stanley and Cllr Emma Stokes

Agenda

Item No	Subject	Page No
1	Apologies and Welcome	
2	Declarations of Interest	
3	Public Participation Members of the public wishing to take part should notify the Assistant Director for Legal and Governance in writing or by e-mail indicating both the nature and content of their proposed participation no later than 9.00am on the working day before the meeting (in this case Thursday 13 January 2022). Further details are available on the Council's website. Enquiries can also be made through the telephone number/e-mail address listed in this agenda and on the website.	
4	Confirmation of the Minutes of the Previous Meeting Previously circulated	
5	Budget Scrutiny 2022/23 (Indicative timing: 10:05 – 10:50am)	1 - 18
6	Fair and Transparent Care Project (Indicative timing: 10:50 – 11:35am)	19 - 28
7	Work Programme (Indicative timing: 11:35 – 11:45pm)	29 - 32

Agenda produced and published by the Assistant Director for Legal and Governance, County Hall, Spetchley Road, Worcester WR5 2NP To obtain further information or hard copies of this agenda, please contact Emma James/Jo Weston telephone: 01905 844964 email: scrutiny@worcestershire.gov.uk

All the above reports and supporting information can be accessed via the [Council's Website](#)

Date of Issue: Thursday, 6 January 2022

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ADULT CARE AND WELL BEING OVERVIEW AND SCRUTINY PANEL 14 JANUARY 2022

BUDGET SCRUTINY 2022/23

Summary

1. The Panel will consider the draft Budget 2022/23 for areas within the remit of the Panel and the main messages from it, as identified by the Directorate of People, for services relating to Adult Services and Wellbeing.
2. The Cabinet Member with Responsibility for Adult Social Care, the Strategic Director of People, the County Council's Chief Financial Officer (S151) and the Head of Finance have been invited to attend the meeting to respond to any queries from Panel Members.

Budget Scrutiny 2022/23

3. As part of the Budget Scrutiny process for 2022/23, the Directorate has been asked to identify the main messages from the draft 2022/23 Budget for areas within the remit of the Panel and these are set out in Appendix 1.
4. The draft Council Budget 2022/23 will be presented to Cabinet on 6 January 2022 and is also available to the Panel at Appendix 2.
5. Prior to this, the emerging pressures and challenges for services were discussed at the Scrutiny Panel meetings in November 2021, with feedback reported to the Overview and Scrutiny Performance Board in December (attached for this Panel at Appendix 3)
6. The Panel's discussions on the draft Council Budget 2022/23 will be reported to the Overview and Scrutiny Performance Board on 26 January 2022, when the Board will formulate its comments to Cabinet for its meeting on 3 February 2022.

Purpose of the meeting

7. Following discussion of the information provided, the Scrutiny Panel is asked to determine any comments to report back as part of the budget scrutiny process on the draft 2022/23 Budget and emerging pressures and challenges for services within the remit of the Panel, to the OSPB at its meeting on 26 January 2022

Supporting Information

Appendix 1 - Main messages from draft 2022/23 Budget for areas within the remit of the Panel (presentation slides)

Appendix 2 - Draft 2022/23 Budget discussed by Cabinet on 6 January 2022 [Cabinet agenda report](#) (Copy issued to Panel members)

Appendix 3 – Panel's feedback to OSPB on emerging pressures and challenges.

Specific Contact Points for this Report

Emma James / Jo Weston, Overview and Scrutiny Officers, Tel: 01905 844964 / 844965

Email: scrutiny@worcestershire.gov.uk

Background Papers

In the opinion of the proper officer (in this case the Assistant Director Legal and Governance) the following are the background papers relating to the subject matter of this report:

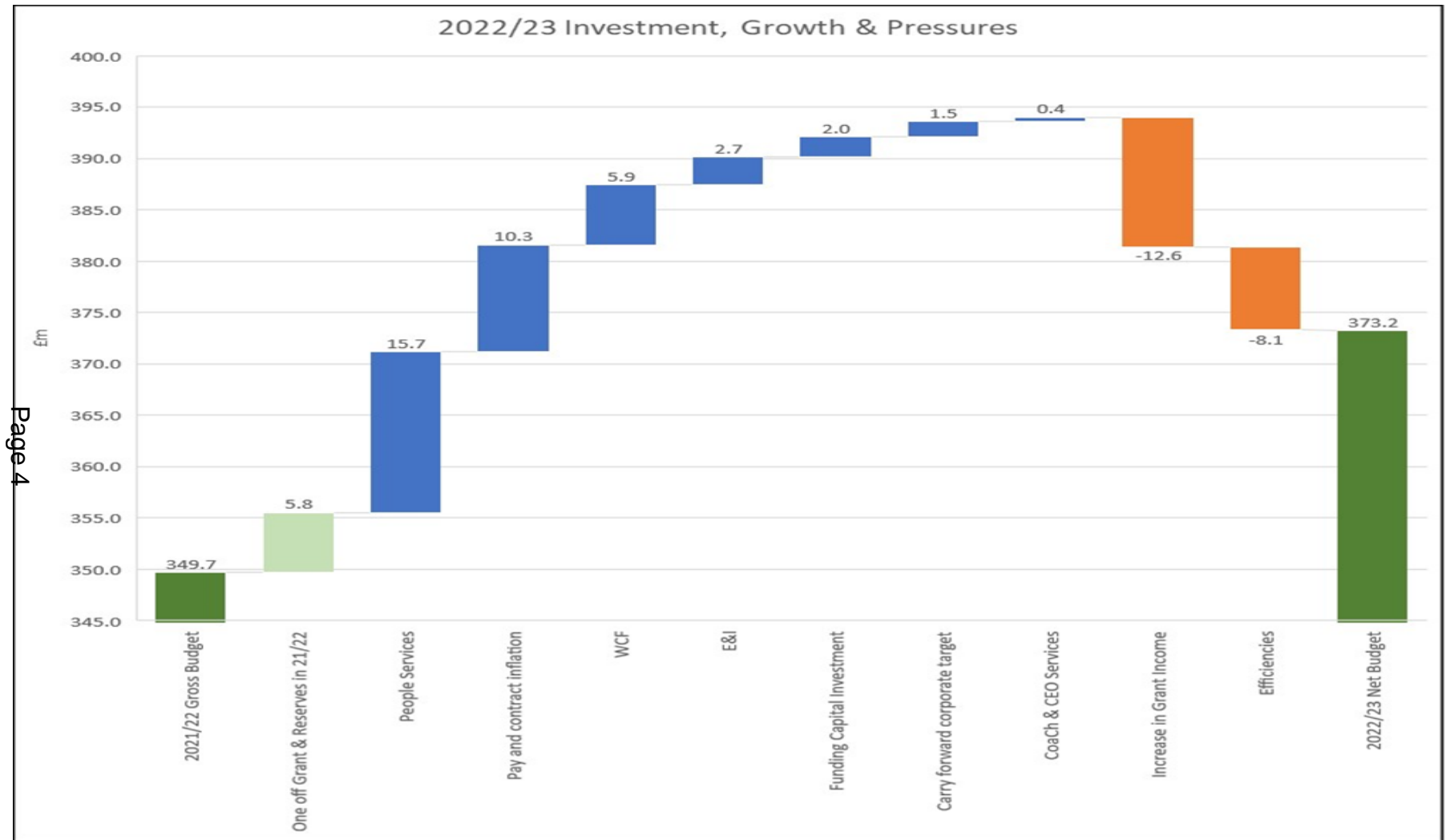
- Agenda of the Overview and Scrutiny Performance Board 15 December 2021
- Agenda and minutes of the Adult Care and Well Being Overview and Scrutiny Panel

[All agendas and minutes are available on the Council's website here](#)

[The Council's Budget Books are available on the website here](#)

2022/23 Draft Budget for consultation

**Adult Care and Wellbeing
Overview and Scrutiny Panel
14 January 2022**



Achieving a balanced budget in 2022/23

Proposals include £44.2 million PRESSURES:

Type of pressure	£ million
Pay Inflation	6.2
Contract Inflation	4.0
Addressing former years use of reserves & grants	5.8
Net Service demand – see below	28.2
Total	44.2

- People Services - **£15.7 million**
- WCF - **£5.9 million**
- E&I - **£2.7 million**
- COACH and CEU - **£0.4 million**
- Corporate - **£3.5 million**

£28.2 million

Funding the pressures :

	£m
Council Tax / Adult Social Care Levy – (Section 10)	14.9
Settlement Funding Assessment (Section 6)	2.5
Provisional Settlement Grant announcements (Section 6)	12.6
Use of waste (£1.5m) and Covid (£1.2m) reserves (Section 11)	2.7
Directorate Specific Efficiencies (Section 9)	3.0
Corporate changes in service income and efficiencies (Section 9)	5.1
ASC external funding (Section 6)	3.4
Total	44.2

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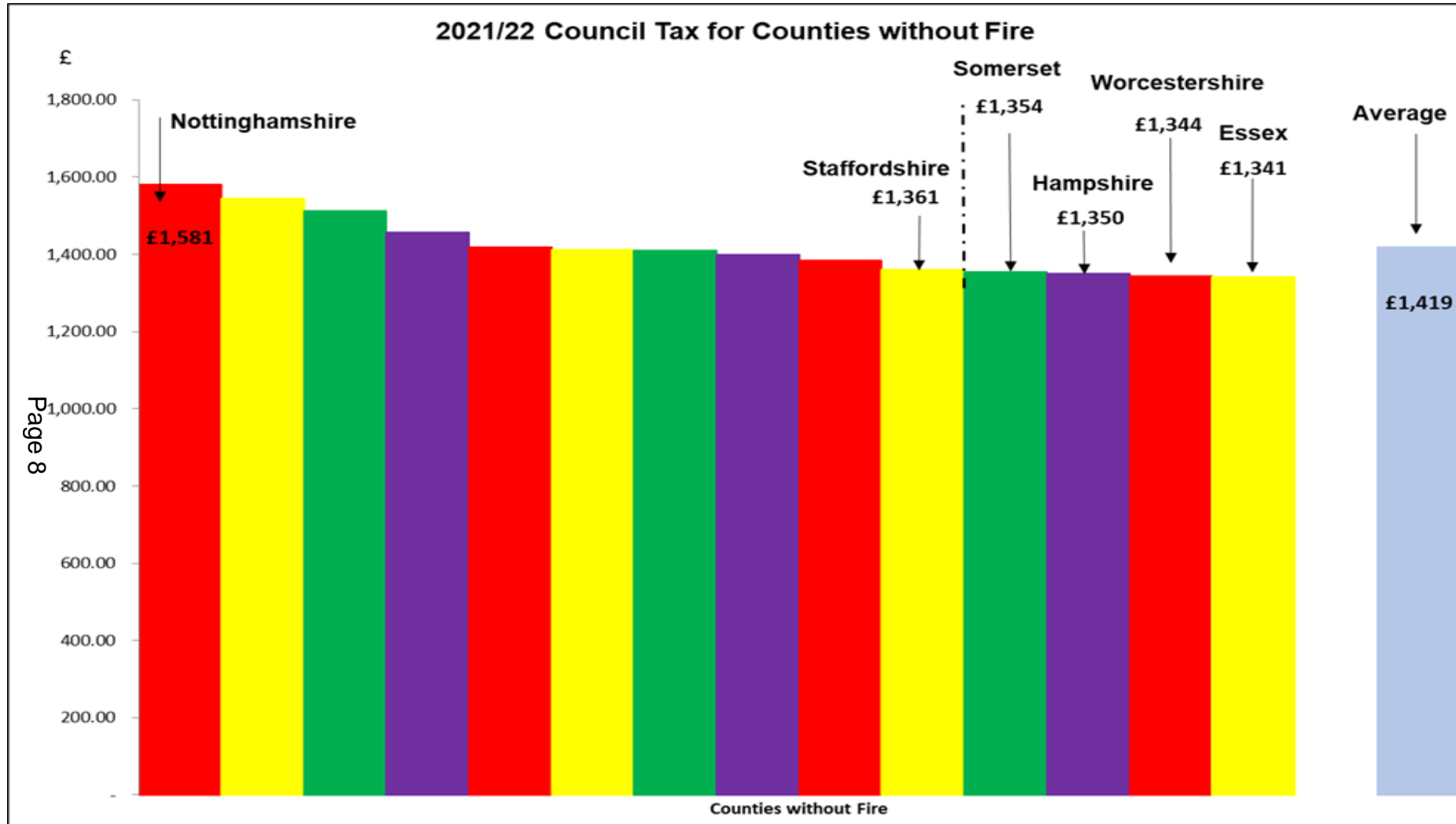
Section numbers relate to the information contained within the Budget Report to Cabinet dated 6 January 2022

2% - ring-fenced for Adult Social Care services carried forward from 2021/22 **PLUS** a further **1%** Adult Social Care Levy for 2022/23 in order to contribute to existing cost pressures due to Worcestershire's ageing population

0.94% - to provide financial support to continue to fund investments in those areas that the public have consistently highlighted as important

An increase of 3.94% which is an average £1 per week for a band D householder

Worcestershire is likely to remain in the lower quartile for level of Council Tax for comparable councils



✓ General Fund - **£12.2 million**

- No plans to add or reduce
- Section 12 analysis and commentary – Table 19

✓ Earmarked Reserves Forecast - **£94 million**

- In Line with our Corporate Plan priorities
- Section 12 analysis and commentary – Table 20

✓ Ring-fenced Reserves Forecast - **£10.8 million**

- For schools and waste
- Section 12 analysis and commentary – Table 21

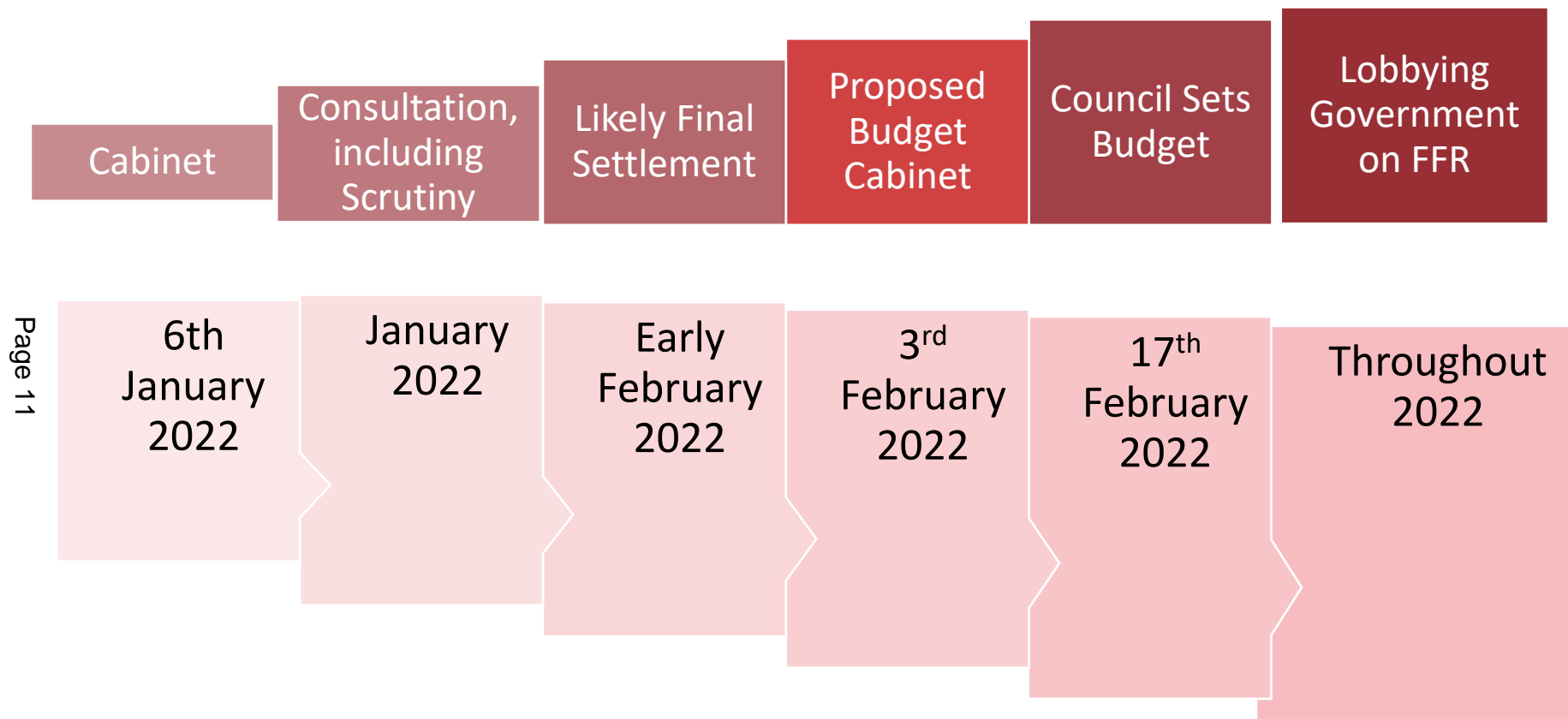
Appendix 2 - Detail of Earmarked and Ring-fenced Reserves

Additional investment of **£52.335 million** in 2022/23 and **£41.750 million** in 2023/24 including

- ✓ Highways
- ✓ Footways
- ✓ Rail Investment
- ✓ Street Lighting
- ✓ Vehicle Replacement
- ✓ Impact of Inflation
- ✓ Schools
- ✓ Property
- ✓ IT

Budget Planning Timeline for 2022/23

9



Adults Revenue Growth

Commitment to invest £17.1 million gross to meet the demand led Adult Social Care pressures -Table 9 Page 25

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Description of pressure	2022/23 £m
Additional demand and price increases along with complexity / acuity for older people	6.0
Growth in number, price and complexity of care packages for Adults with a Learning Disability	5.5
Increase in number and cost of mental health packages of care	0.7
Growth in cost, number and complexity of care packages for Adults with a Physical Disability including those transitioning from Children's Services	1.0
Subtotal (1) Demand and Growth Increase in Adult Care	13.2
Add back Specific Grant funding for Adults in 2021/22 for COVID	2.1
Subtotal (2) Demand and Growth Increase in Adult Care	15.3
Pay Inflation across Adult Care Services	1.6
General Inflation across Adult Care Services	0.2
Subtotal (3) Demand and Growth Increase in Adult Care	17.1

Funding to support the Adults Revenue Growth

- £17.1 million pressures funded by
 - 3% Adult Social Care Council Tax precept (**£8.1 million**)
 - Increase in social care grant (£6.1 million covering adults and children with **£3.5 million** for adults)
 - Increase in Improved Better Care Fund income (**£0.5 million**)
 - Market Sustainability and Fair Cost of Care (MSFCC) Fund (**£1.6 million**)
- Funding to be bridged – potential for joint funding with health being explored = **£3.4 million**

Detail in paragraphs 6.12 to 6.16, page 21 of the cabinet report

Net People Budget – Appendix 1A Page 53

Service Budget summary (page 1 of 5)

Appendix 1A

Service	Revised Budget 2021/22 £'000	Changes in Specific Grants and Other Funding 2022/23 £'000	Pay Inflation 2022/23 £'000	Contract Inflation 2022/23 £'000	Growth (Investment) 2022/23 £'000	Growth (Pressure) 2022/23 £'000	New Savings 2022/23 £'000	Rebase Budgets 2022/23 £'000	Net Budget 2022/23 £'000
PEOPLE SERVICES									
Older People	63,999	0	717	105	410	5,546	0	0	70,777
Learning Disabilities	59,269	0	114	33	288	5,165	0	0	64,868
Mental Health	17,768	0	161	4	64	782	0	0	18,779
Physical Disabilities	15,221	0	0	1	38	951	0	0	16,211
Adults Commissioning Unit	2,304	0	85	9	0	0	0	0	2,398
IBCF	-18,025	-500	58	4	0	0	0	0	-18,463
Social Care Grant	-10,853	-3,500	0	26	0	0	0	0	-14,327
Adult Provider Services	7,277	-1,600	386	56	0	0	0	0	6,119
Strategic Libraries	3,045	0	121	173	0	0	-255	0	3,084
Museum Services	574	0	7	10	0	0	-17	0	574
Archives and Archaeology	1,283	0	53	35	0	0	-88	0	1,283
Greenspace & Gypsy Services	110	0	28	18	0	0	-46	0	110
Community Services Leadership Team	187	0	4	1	0	0	-5	0	187
Skills & Inv incAdult learning	135	0	62	69	0	0	-132	0	135
Severn Arts Music	0	0	0	0	0	0	0	0	0
SENDIASS	26	0	5	0	0	0	0	0	31
Chs Comm & Ptnership	354	0	9	1	0	0	0	0	365
Buildings & Pensions (Chs)	407	0	22	222	0	0	-244	0	407
Registration & Coroner	565	0	34	18	0	0	-52	0	565
Public Analyst	2	0	1	0	0	0	-1	0	2
Trading Standards	50	0	18	0	0	0	-18	0	51
Childrens S75	1,954	0	0	0	0	0	0	0	1,954
Public Health Grant Funded Services	-2,513	0	70	0	0	2,513	-70	0	0
Total People Services	143,139	-5,600	1,956	786	800	14,957	-927	0	155,110

Health & Well-Being Current Capital Programme

	YEAR-END OUTTURN 2020/21	REVISED FORECAST 2021/22	REVISED FORECAST 2022/23	REVISED FORECAST 2023/24 and Beyond	REVISED TOTAL FORECAST (incl. outturn 20-21)
Health and Well-Being	£000	£000	£000	£000	£000

Major Schemes:

- Capital Investment in Community Capacity/ Specialised Housing	-182	2,283			2,101
- IT Personalisation	447				447
- A&CS Minor Works	5	266			271
- Social Care Performance IT Enhancement		593			593
- Worcester Library and History Centre (Non - PFI capital costs)	25	122			147
- Redditch Library		119			119
- Libraries Minor Works	19	228	300		547
- Kidderminster Library		78			78
TOTAL	314	3,689	300		4,303

Appendix 1B Page 62

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Emerging pressures and challenges for services in relation to the 2022/23 Budget

Adult Care and Well Being Overview and Scrutiny Panel – 15 November 2021

The Head of Finance outlined that the Adult Services budget, as at the end of Quarter 2, was forecast to be broadly balanced by the end of the financial year. Risk areas included increased placement costs for Learning Disabilities and a forecasted reduction in income generation. There were underspends in Direct Payment income recovery and Physical Disability services.

Looking forward to 2022/23, risks and potential pressures included increases to the cost of care, taking into account increases to the National Minimum Wage, costs associated with staff shortages and general living costs as a result of both the pandemic and leaving the European Union. An increase in service demand above forecast and the impact of delayed discharges from acute hospitals were also risks. The level of Government funding was never certain, and the impact of the lifetime care cap would become clearer in time.

In response to Member questions, the main points included:

- Learning Disability forecasted income reduction was as a result of health reviews of each client in receipt of NHS Continuing Healthcare funding
- Income Recovery from Direct Payments would take place after conversations and engagement. A contingency was acceptable, however, if the Council was funding over and above the level of outgoings and welfare was not at risk, then it was the correct course of action to recover some of the payments made
- For the benefit of new Members, further information would be shared on the Directorate's Transformation Plan, the '3 Pillar' Strategy
- The Head of Finance clarified that all budgets were a fair forecast.

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ADULT CARE AND WELL BEING OVERVIEW AND SCRUTINY PANEL 14 JANUARY 2022

FAIR AND TRANSPARENT CARE PROJECT

Summary

1. The Adult Care and Well Being Overview and Scrutiny Panel is to receive a progress report of the review of the funding arrangements between Worcestershire County Council (the Council) and Herefordshire and Worcestershire Clinical Commissioning Group (the CCG).
2. This is part of the Panel's work programme and follows the previous discussion with the Panel on 15 March 2021, details of which are available here: [web link to agenda and minutes](#)
3. The Cabinet Member with Responsibility for Adult Social Care and Senior Officers from the People Directorate have been invited to the meeting.

Background

4. In September 2020, the Council initiated a project called Fair and Transparent Care. It was supported by a specialist organisation, Liaison Care, to:
 - a) Understand fully the current position through a series of engagement sessions with managers
 - b) Review live sample cases, using relevant documents for 170 service users who are either funded fully by the Council, jointly funded by both the Council and the CCG or in receipt of S117 funding (aftercare funding designed to cover the cost of meeting all a person's mental health related support needs)
 - c) Use the findings to agree new and effective ways of working with the CCG to ensure there is a fair, equitable and transparent approach to funding of Continuing Health Care (CHC) (a package of care for people who are not in hospital and have been assessed as having a primary health need), Joint Packages and S117 cases
 - d) Use the findings to ensure people regardless of user group or age, from birth, have fair and transparent funding through the correct route
 - e) Use the findings to agree simple methods of apportioning costs for joint funding arrangements in the future
 - f) Ensure best practice in all areas in line with national and legal frameworks.

Continuing Health Care (CHC) Access and Eligibility

5. In order to determine whether an adult has a primary health need, a detailed assessment and decision-making process must be followed, as set out in the National Framework for Continuing Health Care (revised 2018).

6. Where an adult has a primary health need, the NHS is responsible for commissioning a care package that meets the individual's health *and* social care needs. If a person's health is deteriorating rapidly, the individual should be considered for the Fast Track pathway so that appropriate care and support can be put in place by the NHS (fully funded and usually within 48 hours).

7. The project aim was to have a legally compliant system across all ages and user groups in order for people to access CHC funding (including Fast Track and Continuing Care) in a timely manner with minimal disputes.

Joint Funding

8. Those who have a learning disability, physical disability, older people, and people with mental health needs who have been assessed as *not* CHC eligible, have a right to be considered for joint funding if they have health and social care needs, and should only contribute to, or pay for their social care needs to be met. Any identified health needs should be funded by health and be free of charge to the individual.

9. The project aim was to ensure that there is an agreed methodology between the Council and the CCG to identify needs, determine which are health, and which are social care and how these are funded going forward using best practice guidance.

10. Individuals who have been kept in hospital under the Mental Health Act 1983 are entitled to free help and support after they leave hospital under section 117 of the Mental Health Act 1983. This is often referred to as 'section 117 aftercare'. Aftercare is the help you will get in the community after you leave hospital. This can encompass a variety of different types of support and assistance such as health care, social care and supported accommodation. Section 117 of the Mental Health Act 1983 says that aftercare services are services which are intended to:

- Meet a need that arises from or relates to a mental health problem; and
- Reduce the risk of a mental condition getting worse, and the person having to go back to hospital.

11. The Council and the CCG have historically apportioned funding at a 50%:50% ratio for people with Mental Health needs and for the costs for people with learning disabilities, the Council has picked up 100% of costs.

12. The project aim was to ensure there is a fair system that reflects best practice and accurately reflects the appropriate funding contributions for all groups of people from each organisation.

13. Liaison Care also carried out some initial high-level scoping of the position on Continuing Care for children in Worcestershire. It was agreed in June 2021 with Liaison Care and Worcestershire Children's First (WCF) that any further work in relation to this would be led and commissioned by WCF and as such further comment or analysis on Continuing Care for children is not reported here.

14. To establish an understanding of the operational process and challenges outlined by the Council, Liaison Care undertook an analysis of data from a total of 170 cases, including documentation submitted by the Council. They reviewed and assessed:

- 90 cases currently funded through section 117. 32 were adults with a learning disability, all but one had health needs that were not being funded by the CCG and 10 of the 90 cases were low-cost packages. This was to sense check and demonstrated very little deviation from the other cases that were assessed
- 80 high-cost package cases. Of these 80 cases, only 6 were currently receiving a contribution from the CCG. The review identified that the remaining 74 cases (92.5%) had health needs that could legitimately be funded as part of a joint funding arrangement with the CCG if the needs were not being met via other health services.

15. Liaison Care also facilitated 3 focus sessions with operational managers from the Council representing all service areas. The sessions covered the following areas:

- CHC Processes
- Challenges and Issues
- Partnership Working.

A report on the findings was provided to the Council on 14 April 2021 and formed the basis of an action plan for the project group.

Progress to Date

Continuing Health Care (CHC)

16. The first chart in Appendix 1 gives the data for Quarter 2 in 2021/22 in the NHS comparator group for the number of standard CHC patients eligible per 50k of the population and Fast Track eligibility. This is the Benchmarking group the CCG sit within and Herefordshire and Worcestershire are 26.4. The Midlands average for Quarter 2 in 2021/22 is 36.6 per 50k population, whereas the England average is 34.97.

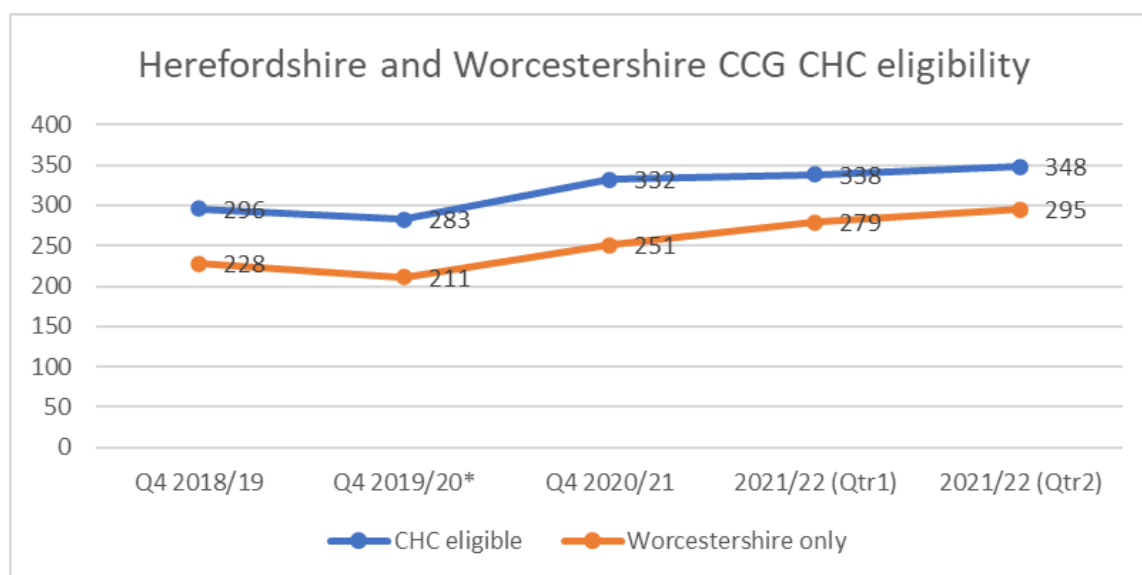
17. Chart two in Appendix 1 shows the comparator group for fast-track eligible patients per 50k of the population. It should be noted though that the CCG Fast Track is 29.09 per 50k population, the Midlands average is 24.18 and the England average is 21.24. As Fast Track cases are reviewed, standard CHC numbers may increase as coding changes.

18. The CCG has provided the data below, however, it is important to note that CHC assessments were suspended on 19 March 2020 due to HM Government Hospital Discharge Procedures. This will have had an impact on the performance data available and will have created periods with little activity and then significant spikes. Activity was resumed on 1 September 2020.

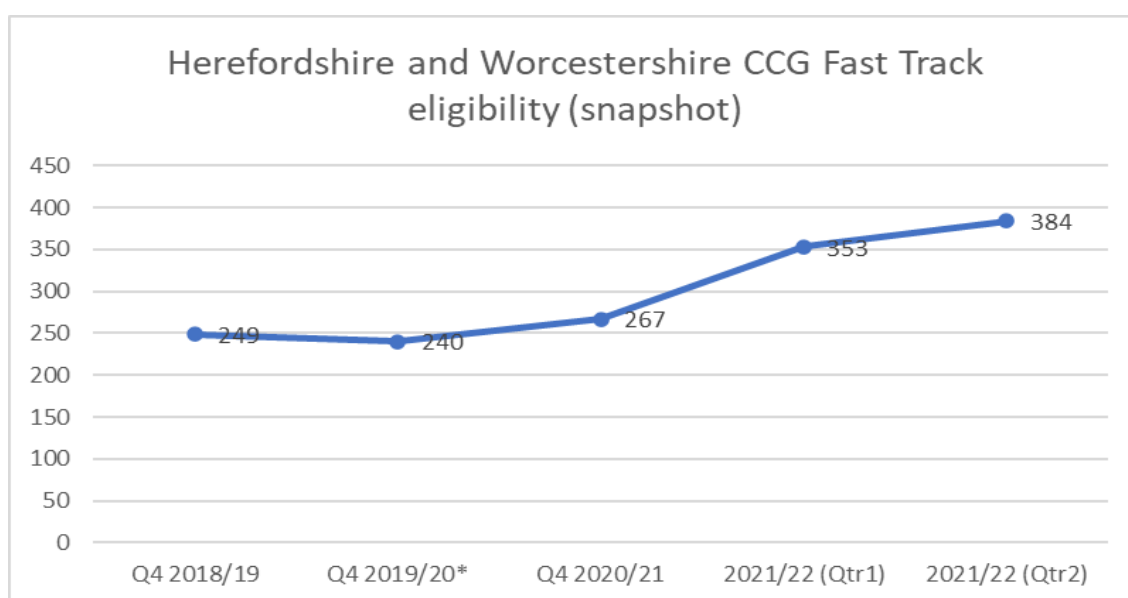
19. In summary, the graphs below show improvements in the following area:

- Numbers CHC eligible

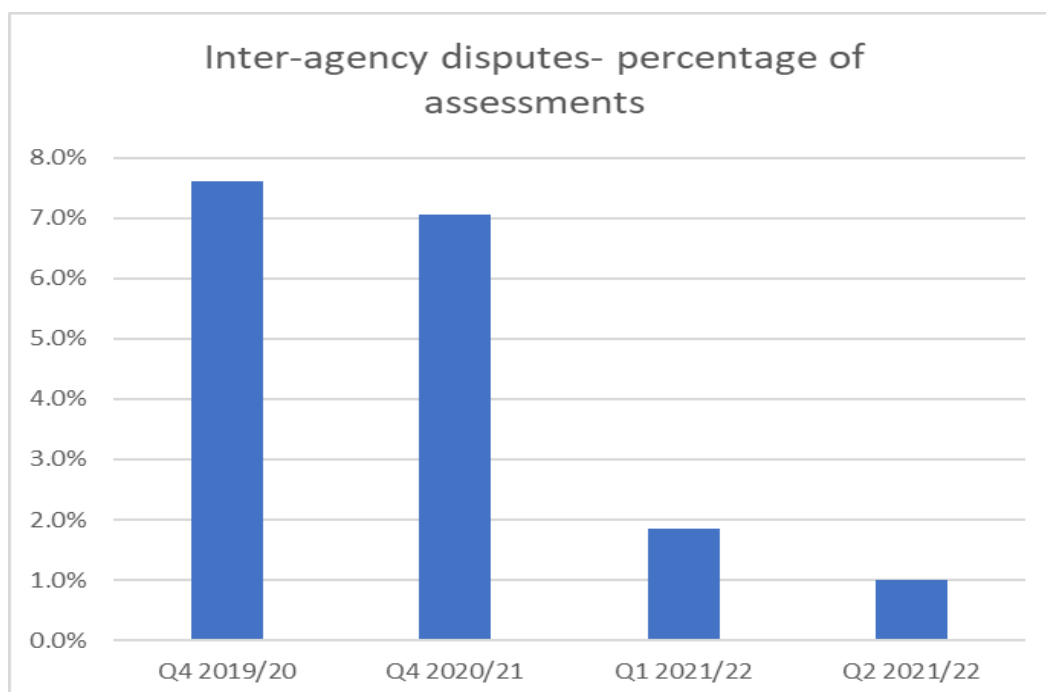
- Fast Track eligible
- Significant reduction in inter-agency disputes (at the time of writing, there were just 5 outstanding, and all were at Level 1, Lowest Level)



	Q4 2018/19	Q4 2019/20*	Q4 2020/21	2021/22 (Qtr1)	2021/22 (Qtr2)
CHC eligible	296	283	332	338	348
Worcestershire only	228	211	251	279	295



	Q4 2018/19	Q4 2019/20*	Q4 2020/21	2021/22 (Qtr1)	2021/22 (Qtr2)
Fast Track	249	240	267	353	384



	Q4 2019/20	Q4 2020/21	Q1 2021/22	Q2 2021/22
Inter-agency disputes	7.6%	7.1%	1.9%	1.0%

The national data link, for further information is

www.england.nhs.uk/statistics/statistical-work-areas/nhs-chc-fnc/

20. The Council continues to invest in social workers who specialise in CHC and support multi-disciplinary assessments, alongside staff in other social work teams. The data below shows an increase of 6 clients with CHC funding that the Council recharges for currently, and we are aware of several new cases so we anticipate these will rise by the end of the financial year.

	Sep 20/21	Dec 21/22
Full CHC (on-going)	19	25

These are the on-going packages and there are an additional 4 retrospective cases (one off through resolving historical disputes).

Joint Funding

21. The service users identified by Liaison Care have been reviewed (or reviews are in progress) and considered for CHC funding or joint funding where appropriate.

Note: not all service users were the responsibility of the CCG in Worcestershire and the Council has therefore worked with other out of area CCGs to carry out reviews where appropriate.

22. Where people have been found not eligible for CHC, the Council has pursued joint funding arrangements where the evidence suggests there remains unmet health needs. The data below shows an increase of 16 joint funding packages of care that are ongoing.

	Sep 20/21	Dec 21/22
Joint funded	36	52

Financial Position

23. Prior to this exercise, the Council budgeted for c£1.7m per annum for income related to CHC. As part of the budget setting process for 2021/22, the department set a target to increase the level of income receivable. Since April 2021, the Council has achieved £2.8m income against this budget i.e., an additional £1.1m recurrent funding. An additional £1.6m one-off income has also been achieved for backdated claims/recharges, from reducing and resolving disputes as per the chart above. It is expected that further income will be due from several new cases, with forecasted additional income in excess of £0.5m. This additional income receivable is supporting the department meeting the increased income budgeted for in 2021/22.

Section 117 Funding

24. An agreement has been made with the CCG that all clients under S117 of the Mental Health Act 1983 (Mental Health and Learning Disabilities) will be funded. This will be a 60:40 split from 2021/22 onwards with WCC picking up 60% and CCG 40% for all clients compared with the previous 50:50 split for Mental Health clients only. This had a zero financial impact at the time of the agreement for the CCG and Council, however it addresses the inequitable historic funding arrangement and enables robust and consistent funding arrangements going forward. This is because the CCG now pick up 40% funding for all S117 clients (previously contributed nil towards Learning Disabilities). The review also identified those with Mental Health needs had higher contributions from the CCG (50%) than the actual identified health needs. Going forward this may change as we see growth in mental health clients.

25. A S117 working group will ensure mechanisms are in place across both organisations to ensure there are regular reviews and people are discharged when appropriate. The joint S117 Policy has been updated and is due for ratification by Cabinet in February 2022.

26. Further work is underway to undertake a needs analysis for commissioned services for people with mental health and learning disabilities, with investment in a specialist broker role to work alongside commissioners to source high quality care at best value and identify market gaps.

27. The Council is also working with partners to review the process to ensure all those in nursing homes have assessments for Funded Nursing Care (FNC), including those on S117 who live in a nursing home, in line with legislation.

Established CHC Partnership Board

28. The Council, Herefordshire Council and the CCG have implemented a CHC Partnership Board to address several operational and process issues that needed addressing, including new, robust policies and operational procedures, workforce development and potential for joint commissioning arrangements.

29. In partnership, there has been a development of:

- A joint CCG and Council approach for future customers of CHC, based on the National Framework. The new CHC policy is due for ratification by Cabinet in March 2022
- A joint CCG and Council approach for people with identified health and social care needs based on the National Framework, with decisions being made by the Multi-Disciplinary Team, including a deep dive by senior managers into 8 cases
- A joint training programme to ensure assessments are carried out to an excellent standard to ensure people receive the right funding
- A commitment to jointly review and agree short-term joint funding (where appropriate) in exceptional circumstances where a person requires high levels of one-to-one support due to behaviours that challenge. Consideration of a system wide approach to one-to-one funding will follow
- A joint stakeholder group with multi agency input across Herefordshire and Worcestershire through a series of workstreams, attended by partners across all organisations to improve all areas identified within the Liaison Care report. This includes improvements to communications and information, advice for residents and will encompass input from Healthwatch, Advocacy, Patient, and Carer representatives to improve the CCG website, leaflets, letters etc
- The Council and CCG have agreed CHC Advocacy funding via the S75 agreement through joint working with Local Authority commissioners. The CCG has a project which started on 1 April 2021 to audit each nursing home to ensure all patients eligible are in receipt of FNC. Phase 2 of the project will be to review FNC referral processes, working jointly with the Council and Herefordshire Council
- Key Performance Indicators (KPIs) – the CCG is one of the top CCGs in the Midlands for achievement of this and the Midlands is the top performer in the Country.

Equality and Diversity Implications

30. A joint impact assessment (JIA) screening has been carried out in respect of this project.

Purpose of the Meeting

31. Members are invited to consider and comment on the information discussed and agree:

- whether any further information or scrutiny work is required at this time
- whether there are any comments to highlight to the relevant Cabinet Member.

Supporting Information

Appendix 1 – Graphs depicting:

- NHSE Cluster 1 comparator group for number of Standard CHC patients eligible per 50k population (Quarter 2 2021/22)
- NHSE Cluster 1 comparator group for number of Fast Track eligible patients per 50k population (open as at end of Quarter 2 2021/22)

Contact Points

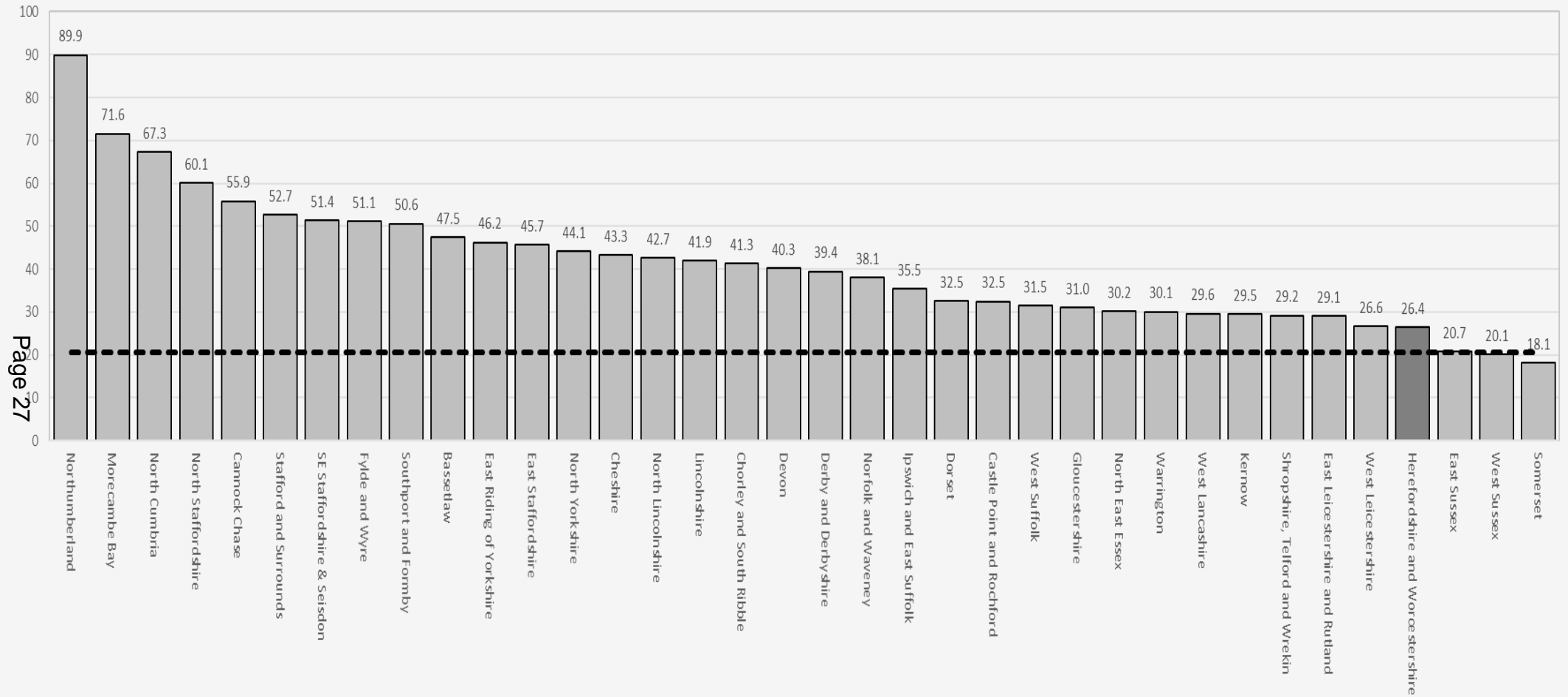
Emma James / Jo Weston, Overview and Scrutiny Officers, Tel: 01905 844964 / 844965
Email: scrutiny@worcestershire.gov.uk

Background Information

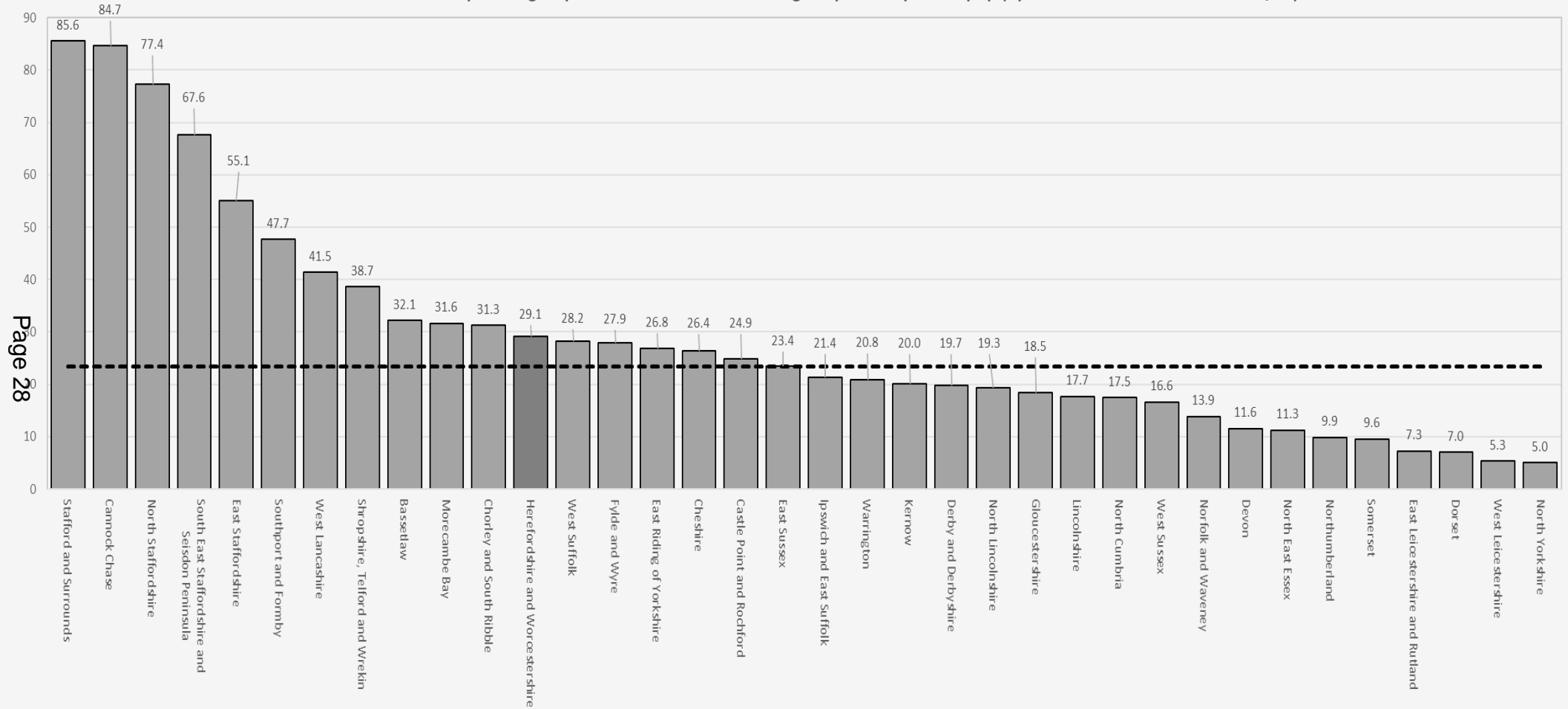
In the opinion of the Proper Officer (in this case the Assistant Director for Legal and Governance), the following are the background papers relating to the subject matter of this report:

- Agenda and Minutes of the Adult Care and Well Being Overview and Scrutiny Panel on 15 March 2021 [weblink to agenda and minutes](#)

NHSE Cluster 1 comparator group for number of Standard CHC patients eligible per 50k pop (Quarter 2 2021/22)



NHSE Cluster 1 comparator group for number of Fast Track eligible patients per 50k pop (open as at end of Quarter 2 2021/22)



ADULT CARE AND WELL BEING OVERVIEW AND SCRUTINY PANEL 14 JANUARY 2022

WORK PROGRAMME 2021/22

Summary

1. From time to time the Adult Care and Well Being Overview and Scrutiny Panel will review its work programme and consider which issues should be investigated as a priority.

Background

2. Worcestershire County Council has a rolling annual Work Programme for Overview and Scrutiny. The suggested 2021/22 Work Programme has been developed by taking into account issues still to be completed from 2020/21, the views of Overview and Scrutiny Panel Members and the findings of the budget scrutiny process.
3. Suggested issues have been prioritised using scrutiny feasibility criteria in order to ensure that topics are selected subjectively and the 'added value' of a review is considered right from the beginning.
4. The Adult Care and Well Being Overview and Scrutiny Panel is responsible for scrutiny of:
 - Adult Social Care
 - Health and Well-being
5. The current Work Programme was discussed by the Overview and Scrutiny Performance Board (OSPB) on 21 July 2021 and agreed by Council on 9 September 2021.

Dates of 2022 Meetings

- 15 March, 2pm
- 20 May, 10am
- 18 July, 2pm
- 28 September, 10am
- 7 November, 2pm

Purpose of the Meeting

6. The Panel is asked to consider the 2021/22 Work Programme and agree whether it would like to make any amendments. The Panel will wish to retain the flexibility to take into account any urgent issues which may arise.

Supporting Information

- Appendix 1 – Adult Care and Well Being Overview and Scrutiny Panel Work Programme 2021/22

Contact Points

Emma James / Jo Weston, Overview and Scrutiny Officers, Tel: 01905 844964 / 844965
Email: scrutiny@worcestershire.gov.uk

Background Papers

In the opinion of the proper officer (in this case the Assistant Director for Legal and Governance), the following are the background papers relating to the subject matter of this report:

- [Agenda and minutes of OSPB on 21 July 2021](#)
- [Agenda and minutes of Council on 9 September 2021](#)

SCRUTINY WORK PROGRAMME 2021/22

Adult Care and Well Being Overview and Scrutiny Panel

Date of Meeting	Issue for Scrutiny	Date of Last Report	Notes/Follow-up Action
11 January 2022**	All Age Disability Strategy		** Joint session at the Children and Families Overview and Scrutiny Panel on 11 January 2022
14 January 2022	Scrutiny of 2022/23 Budget		
	Update on Review of Funding Arrangements between the Council and the H&W CCG	15 March 2021	
15 March 2022	Performance (Q3 October to December) and In-Year Budget Monitoring		
	Worcestershire Safeguarding Adults Board Annual Report		Annual Update from Worcestershire Safeguarding Adults Board
Possible Future Items			
TBC	How the Council works with Carers		Suggested at 8 July 2021 Meeting
TBC	The Council's Adult Services Replacement Care Offer		Suggested at 11 June 2020 Meeting
TBC	Update on People and Communities Strategy and Workstreams		Added at 15 March 2021 Meeting
TBC	Direct Payments		Added at 15 November 2021 meeting
TBC	Transitions (Young Adults Team)		Added 15 November. Dependent on 11 Jan discussion
Standing Items			
Annual	Safeguarding Adults Annual Update		Annual Update from Worcestershire Safeguarding Adults Board
Annual	Compliments and Complaints for Adult Services		Added at 15 November 2021
Quarterly	Performance and In-Year Budget Monitoring		

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